



# QUALITY POLICY

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Year **2024**

# QUALITY POLICY

**AZ4 GROUP Quality Policy is based on the commitment to provide products and services to our customers that meet and/or exceed the applicable quality requirements and expectations.**

To achieve continuous quality improvement goals, the quality program is based on the following key points:

- Quality improvement is primarily an assignment and responsibility of the company's management.
- The management must enable the involvement of all employees in the continuous quality improvement process.
- Compliance with legal requirements and industry standards is a non-negotiable commitment.
- Promote a corporate culture that encourages and supports continuous improvement, efficiency, and technology within the integrated management system (SGI) in our products and services.
- The company must focus, above all, on its customers, meeting requirements and technical specifications, aiming for customer satisfaction and stakeholder interests.

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